

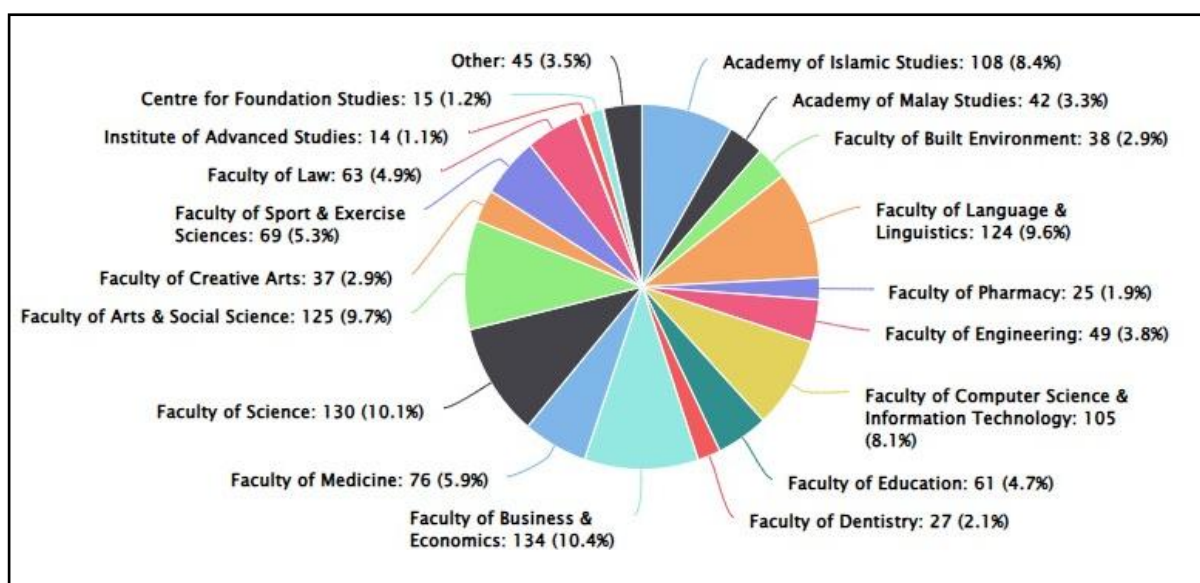
KAJI SELIDIK KEPUASAN PERPUSTAKAAN / LIBRARY SATISFACTION SURVEY

1. Kategori yang menggambarkan peranan saya berhubungan dengan Universiti Malaya
Category that best describes my role in relation to Universiti Malaya

Response	Number of Submissions	% of Overall Submissions
Student	1264	97.98%
Lecturer	10	0.78%
Staff	7	0.54%
Alumni	4	0.31%
Researcher	3	0.23%
Other	2	0.16%
Total	1290	100.00%

Total responses: 1290

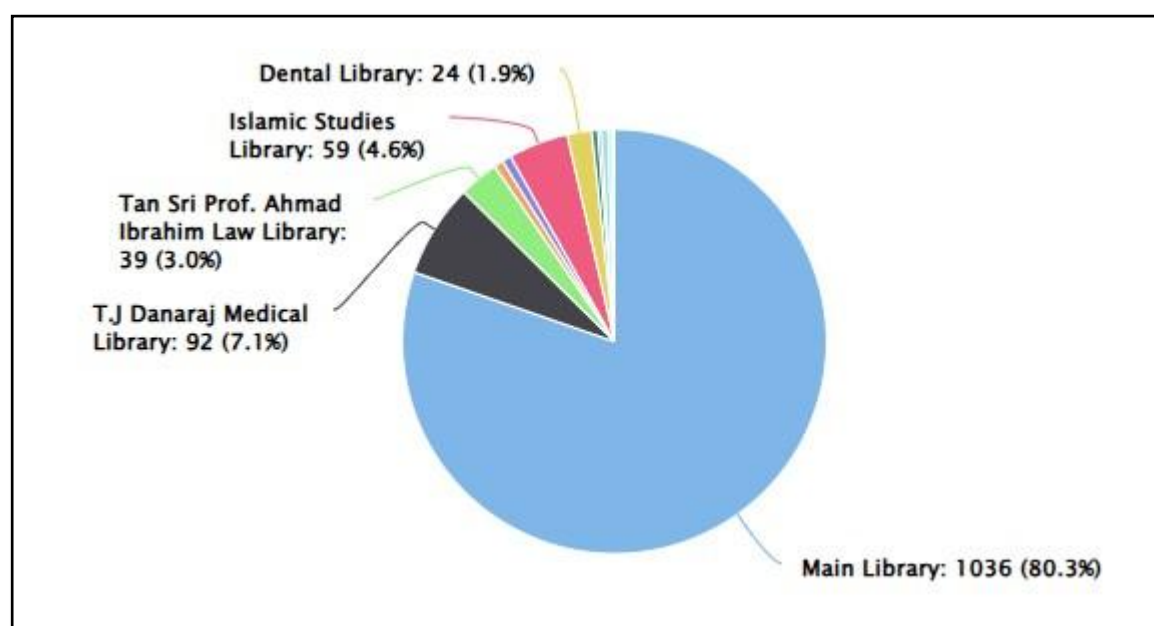
2. Fakulti/Akademi/Institut/Pusat/Jabatan
Faculty/Academy/Institute/Centre/Department



Response	Number of Submissions	% of Overall Submissions
Academy of Islamic Studies	108	8.37%
Academy of Malay Studies	42	3.26%
Faculty of Built Environment	38	2.95%
Faculty of Language & Linguistics	124	9.61%
Faculty of Pharmacy	25	1.94%
Faculty of Engineering	49	3.80%
Faculty of Computer Science & Information Technology	105	8.14%
Faculty of Education	61	4.73%
Faculty of Dentistry	27	2.09%
Faculty of Business & Economics	134	10.39%
Faculty of Medicine	76	5.89%
Faculty of Science	130	10.08%
Faculty of Arts & Social Science	125	9.69%
Faculty of Creative Arts	37	2.87%
Faculty of Sport & Exercise Sciences	69	5.35%
Faculty of Law	63	4.88%
Asia-Europe Institute	1	0.08%
Institute of China Study	1	0.08%
Institute of Advanced Studies	14	1.09%
Centre for Foundation Studies	15	1.16%
Office of the Dep. Vice – Chancellor (Development)	1	0.08%
Other	45	3.49%
Total	1290	100.00%

3. Sila pilih perpustakaan yang sering dikunjungi/digunakan.

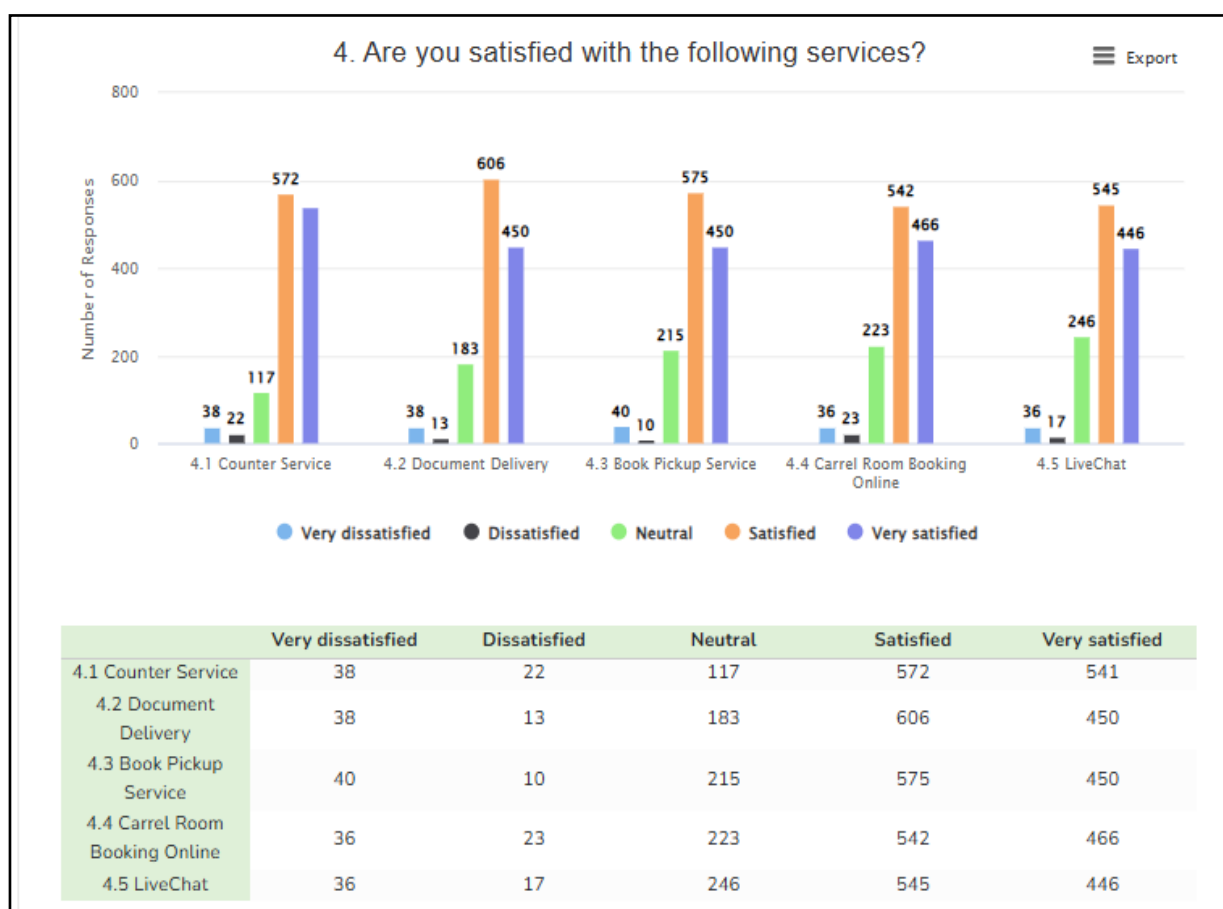
Please choose a library that you often use/visi



Response	Number of Submissions	% of Overall Submissions
Main Library	1036	80.31%
T.J Dhanaraj Medical Library	92	7.13%
Tan Sri Prof. Ahmad Ibrahim Law Library	39	3.02%
Za'ba Memorial Library	9	0.70%
Malay Studies Library	9	0.70%
Islamic Studies Library	59	4.57%
Dental Library	24	1.86%
Engineering Library	6	0.47%
Built Environment Library	3	0.23%
Education Library	7	0.54%
Languages & Linguistics Library	3	0.23%
East Asian Studies Library	1	0.08%
Centre for Foundation Studies in Science Library	2	0.16%
Total	1290	100.00%

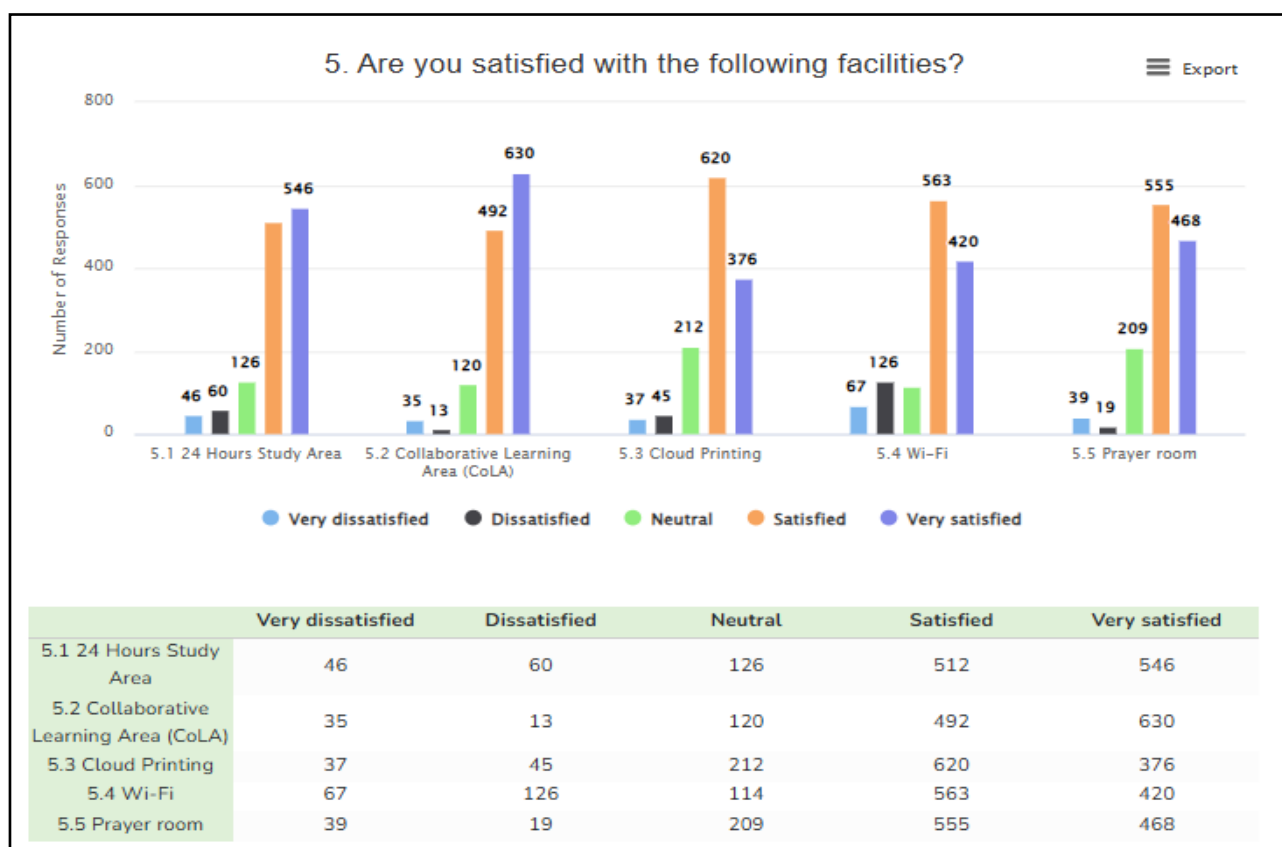
4. Adakah anda berpuas hati dengan perkhidmatan perpustakaan berikut?

Are you satisfied with the following library services?



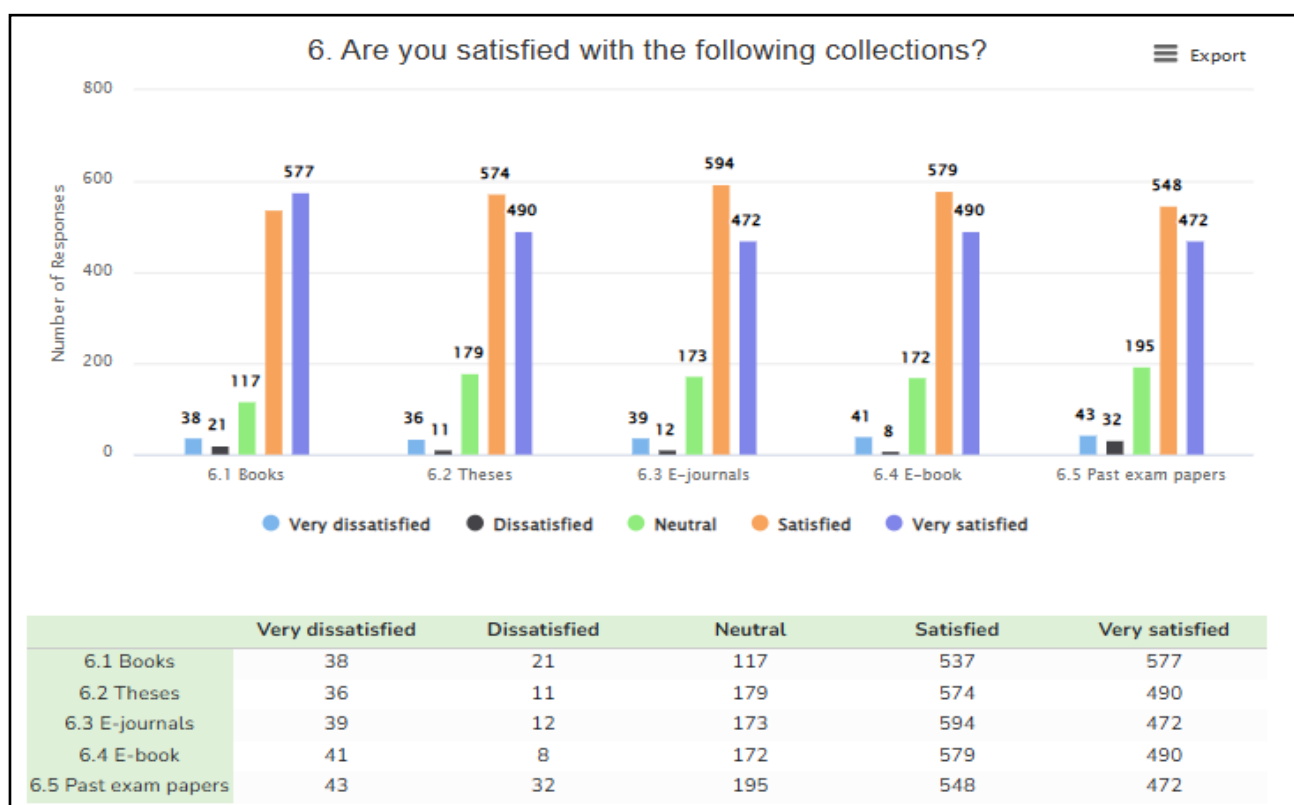
5. Adakah anda berpuas hati dengan kemudahan perpustakaan berikut?

Are you satisfied with the following library facilities?



6. Adakah anda berpuas hati dengan koleksi perpustakaan berikut?

Are you satisfied with the following library collections?



7. Secara keseluruhan, sejauh manakah anda berpuas hati dengan perkhidmatan dan kemudahan perpustakaan?

Overall, how satisfied are you with the library's services and facilities?

